

Message

From: Johnson, Laura-S [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=DEA46EDADAA04F2C847D3245F8F5847C-LJOHNS06]
Sent: 3/7/2023 3:50:46 PM
To: Perseverance2013@Ex: 6 Personal Privacy (PP)
CC: Edwards, Jeff [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=bbbbeaa6258d84ae8ae0a0c14f92114a9-Edwards, Jeff]
Subject: FOIAonline

Good morning Mr. Hammond,

My name is Laura Johnson, and I'm the FOIAonline Policy Lead. Our FOIAonline help desk mentioned your recent concerns when trying to access your NARA FOIA requests from your FOIAonline registered public user account. I'm reaching out to you to further assist. Additionally, we understand that you have some follow up questions regarding the presentation that my colleague, Jeff Edwards, and I provided at the FOIA Advisory Committee meeting Thursday of last week. We can arrange for a teams call if you have questions or issues regarding the dismantling of the FOIAonline application. Please let us know. And I also wanted to note that we have a help desk ticket currently in progress regarding your Navy data.

As you know, FOIAonline will decommission on September 30, 2023. As participating FOIAonline federal agencies (Partners) award contracts to vendors to stand up replacement FOIA case management solutions, Partners will begin leave our system. During a Partner's offboarding from our application, we provide that Partner with an export copy of their data. Once a Partner's final FOIAonline data migration and offboarding is complete, access to FOIA requests and responses specific to those departed Partners will no longer be accessible within FOIAonline, including in FOIAonline registered public user accounts.

At this time, a small handful of Partners have already left -- NARA being one of them. Although you won't be able to access NARA data via FOIAonline, as mentioned above, NARA's FOIAonline data still exists with NARA, and as the custodian of that data, they will follow the records management schedule for the ultimate disposition of their data. FOIAonline is merely a repository for copies of that data during the time that they were participating FOIAonline Partners. Our help desk mentioned that you are eager for us to restore access to your NARA requests housed in FOIAonline. Those requests still exist with NARA and we encourage you to reach out to them for that .

If you would like to ensure you have copies of FOIAonline information easily available to you during this transition, we encourage you to download or save that information at your earliest convenience. Once a Partner's final data migration and offboarding is complete, the Partner's FOIAonline data will no longer be accessible through FOIAonline but lives on with the respective Partner, and we encourage you to reach out to them.

Sincerely,
Laura

Office of Mission Support (OMS)
Office of Enterprise Information Programs (OEIP)
U.S. Environmental Protection Agency